



## Leadership North Carolina

### Class 30 Blue Cross and Blue Shield of North Carolina Health and Human Services Session

February 7-9, 2023  
Charlotte

[#LNC30]

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**Leadership North Carolina**  
**Class 30 Blue Cross and Blue Shield of North Carolina**  
**Health and Human Services Session**  
February 7-9, 2023

**Base Hotel**

Courtyard Charlotte City Center  
237 South Tryon Street  
Charlotte  
(704) 926-5800

**Session Goals**

1. Define the state of the state related to human services and healthcare.
2. Illustrate the impacts of COVID-19 on human services and healthcare in NC.
3. Provide an overview of the continuum of care and resources available in NC.
4. Define causes and impacts of food insecurity and identify resources and solutions.
5. Explore how health and human services connects to government, education, economic development, and the environment in NC.

**Planning Committee**

**Dr. Shakira Henderson, Program Chair**

Assistant Vice Chancellor of Clinical Research, UNC-CH  
Clinical Research Integration Officer, UNC School of Medicine  
System Vice President Research Officer, UNC Health  
*Pitt*

**Dr. Samantha DeLoache, Co-Chair** *Mecklenburg*  
Pharmacy Manager  
Kintegra Health

**Cooper Linton, Co-Chair** *Chatham*  
AVP, Home and Community Based Care  
Duke University Health System

**Wanda Coley** *Brunswick*  
Vice President of Strategy  
UnitedHealthcare

**Reva Holland** *Cleveland*  
Vice President of Medical Operations  
Kintegra Health

**Chantal Howard** *Wake*  
Chief Nursing and Patient Care Services Officer  
Duke University Hospital

**Felicia Kline** *Mecklenburg*  
Consumer Affairs Central Point of Contact - Large  
Bank Holding Companies  
Federal Reserve Bank of Richmond, Charlotte

**Ryan Minto** *Wake*  
Director, State Government Affairs  
Duke Energy

**Deepa Naik** *Mecklenburg*  
Director of Philanthropy  
The Merancas Foundation

**Diamond Staton-Williams** *Cabarrus*  
Director  
Atrium Health

## Tuesday, February 7, 2023

Optional Activity: Second Harvest Food Bank of Metrolina, 500 B Spratt Street or Crisis Assistance Ministry, 500 A Spratt Street, Charlotte. Casual attire, closed-toed shoes required.

Reception: Mint Museum Uptown at Levine Center for the Arts, 500 South Tryon Street, Charlotte. Business casual attire.

1:30 – 3:30 pm	Tour and Volunteer Shift at Second Harvest Food Bank of Metrolina <u>or</u> Crisis Assistance Ministry (Optional) Advance RSVP required. Casual attire, closed-toed shoes. Arrive by 1:20 to park and sign in. Assignments to each location will be made on site. Proof of vaccination required for Crisis Assistance Ministry.	Kay Carter <i>Chief Executive Officer</i> Second Harvest Food Bank of Metrolina  Adam Cline <i>Director of Major Gifts</i> Crisis Assistance Ministry
5:30 – 7:00 pm	Session Reception at Mint Museum Uptown at Levine Center for the Arts (Optional) Advance RSVP required. Business casual attire.	

## Wednesday, February 8, 2023

Breakfast and Meeting: Foundation for the Carolinas, 220 North Tryon Street, 4<sup>th</sup> Floor, Charlotte. Business casual attire.

Class Dinner: 204 North Kitchen and Cocktails, 204 North Tryon Street, Charlotte. Casual attire.

8:00 – 8:30 am	Breakfast (Optional) Advance RSVP Required	Foundation for the Carolinas
8:30 – 8:50 am	Setting the Stage	Dr. Shakira Henderson <i>Assistant Vice Chancellor of Clinical Research, UNC-CH</i> <i>Clinical Research Integration Officer, UNC School of Medicine</i> <i>System Vice President Research Officer, UNC Health</i> <i>LNC Class 29 Alumna and Class 30 Program Chair</i>  Dr. Samantha DeLoache <i>Pharmacy Manager</i> <i>Kintegra Health</i> <i>LNC Class 29 Alumna and Class 30 HHS Session Co-Chair</i>  Cooper Linton <i>AVP, Home and Community Based Care</i> <i>Duke University Health System</i> <i>LNC Class 29 Alumnus and Class 30 HHS Session Co-Chair</i>
8:50 – 9:05 am	Pulse of the State: Quiz	Ryan Minto <i>Director, State Government Affairs</i> <i>Duke Energy</i> <i>LNC Class 29 Alumnus and Class 30 HHS Session Planning Committee</i>
9:05 – 10:05 am	Pulse of the State: Human Services and Healthcare	The Honorable Kody H. Kinsley <i>Secretary</i> <i>NC Department of Health and Human Services</i>
10:05 – 10:25 am	Morning Break Snack and beverages will be provided	
10:25 – 10:40 am	LNC Class Business	LNC Team

10:45 – 11:45 am	Community-Driven Initiatives: Tackling the Social Determinants of Health	L. Jamall Kinard <i>Executive Director</i> <i>Lakeview Neighborhood Alliance Charlotte</i>
		Tiffany Capers <i>Executive Director</i> <i>CrossRoads Corporation for Affordable Housing and Community Development</i>
		William “Mack” McDonald, Jr. <i>Chief Executive Officer</i> <i>Renaissance West Community Initiative</i>
		Trent Legare, Moderator <i>Director, Community Care</i> <i>Division of Community &amp; Social Impact, Department of Community Health</i> <i>Atrium Health</i>
11:50 am – 12:30 pm	Mental and Behavioral Health: A Comprehensive Approach	Kathy Rogers <i>Executive Director</i> <i>Mental Health America of Central Carolinas</i>
12:30 – 1:15 pm	Lunch	
1:15 – 1:45 pm	Class Connections	
1:45 – 2:30 pm	Medicaid and Medicare: A Primer	Sabrina Lea <i>Deputy Director of Long-Term Services and Supports</i> <i>NC Division of Health Benefits</i> <i>NC Department of Health and Human Services</i>
2:30 – 2:50 pm	Afternoon Break	
2:50 – 3:50 pm	Holistic Approaches and Innovations	Cathy Kenzig <i>Executive Director</i> <i>Senior TLC: A Community PACE Program</i>
		Georgina Dukes <i>Senior Director, Social Care Impact</i> <i>Unite Us</i>
3:50 – 4:00 pm	Wrap Up and Adjourn	
6:30 pm	Class Dinner <i>Casual attire</i>	204 North Kitchen and Cocktails

## Thursday, February 9, 2023

Breakfast and Meeting: UNC Charlotte Student Union, Third Floor. Parking: 8755 Student Union Lane. See directions for route from parking to meeting space. Parking vouchers for exiting deck will be distributed inside. Business casual attire.

8:15 – 8:45 am	Breakfast (Optional) <i>Advance RSVP Required</i>	UNC Charlotte
8:45 – 9:00 am	Reflections	Dr. Shakira Henderson <i>Assistant Vice Chancellor of Clinical Research, UNC-CH</i> <i>Clinical Research Integration Officer, UNC School of Medicine</i> <i>System Vice President Research Officer, UNC Health</i> <i>LNC Class 29 Alumna and Class 30 Program Chair</i>

9:00 – 9:10 am	UNC Charlotte Welcome	Dr. Catrine Tudor-Locke <i>Professor and Dean, College of Health and Human Services The University of North Carolina at Charlotte</i>
9:10 – 9:25 am	Class Business: Planning Committee Overview	LNC Team
9:25 – 10:15 am	Leadership Profile	Dr. Goldie Byrd <i>Director, Maya Angelou Center for Health Equity Professor, Social Sciences and Health Policy Wake Forest University School of Medicine LNC Class 15 Alumna</i>
10:15 – 10:35 am	Morning Break <i>Snack and beverages will be provided</i>	
10:35 – 11:35 am	The Graying of NC	Michael Olender <i>State Director AARP North Carolina LNC Class 24 Alumnus</i>
11:35 am – 12:05 pm	Food Insecurity	Tina Postel <i>Chief Executive Officer Loaves &amp; Fishes/Friendship Trays</i>
12:05 – 12:50 pm	Lunch	
12:50 – 2:20 pm	Making Ends Meet Simulation	HHS Session Planning Committee
2:20 – 2:30 pm	Wrap Up and Adjourn	LNC Team