



Senior TLC

A COMMUNITY PACE PROGRAM

A Community PACE Program

Vision for the Ideal System





on LOK

where seniors embrace life

PACE HISTORY

First PACE site –
On Lok, San
Francisco, CA

1971

PACE grows to 30
sites in 19 states

1986–1999

42 PACE
programs in 22
states

2007

1986

Federal legislation
allows 10 additional
organizations to
replicate On Lok's
services

1997

Balanced Budget
Amendment –
PACE became
a Medicare benefit

2016

Over 100 sites in
over 40 states

What is PACE?

Program Of All-Inclusive Care for the Elderly



An integrated system of care for the frail elderly that is:

- **Community-based**
- **Comprehensive**
- **Capitated**
- **Coordinated**

Philosophy

Honors what frail elders want

- To stay in **familiar surroundings**
- To enhance **function, mobility, quality of life and quality of end of life**

The PACE Model

BENEFITS for the ELDER

- Keep elders **in their homes, with families and communities**
- Provides **excellent, comprehensive health care** with **consistent health care providers**
- **Involves the elder and their families** in decision making regarding health care and other lifestyle choices
- All team approved **healthcare costs are covered for enrollees**
- **Increased access** to care

The PACE Model

Integrated, Team Managed Care

- An **interdisciplinary team**
- **Team managed care** vs. individual case manager
- Continuous process of **assessment, treatment planning, service provision** and **monitoring**
- Focus on primary, secondary and tertiary **prevention**

The PACE Model

Integrated Service Delivery and Team Managed Care



How Does PACE Operate?

- PACE Center
 - Primary Care
 - Rehabilitative Care
 - Activities
 - Meals
- In the Home
- Transportation
- Contracted Network
 - Specialists
 - Hospitals
 - Skilled Nursing
 - Other
 - Alternative Care Sites in Kings Mountain & Shelby



PRIMARY CARE *INTERACTION with the IDT*

PCPs are one member of the 11 member IDT team

It is their responsibility to...

- **explain the participant's medical condition** to the remaining team to ensure the complexities of the participant's medical condition(s) are considered in their overall care.
- **listen and learn** from the other disciplines as this can often reveal the causes of on-going medical problems.

It is this **two-way communication** that allows PACE organizations to successfully care for complex elderly participants in the community



After Hours Care

- Senior TLC is responsible for the participants medical care 24 x 7 x 365.
- Participants can contact the medical staff after hours & weekends by calling the main telephone number at Senior TLC
- There is always an STLC nurse and PCP on-call after hours.
 - They often can give advice over the phone and avoid emergency room visits or advise participates to seek immediate emergency care when appropriate.
 - On call messages are reviewed by each IDT every morning at IDT morning meetings
- Participants and care givers are always allowed to seek emergency medical care if they feel they have a medical issue which could cause serious harm if not treated before the STLC clinic is open.

Who Does PACE Serve?

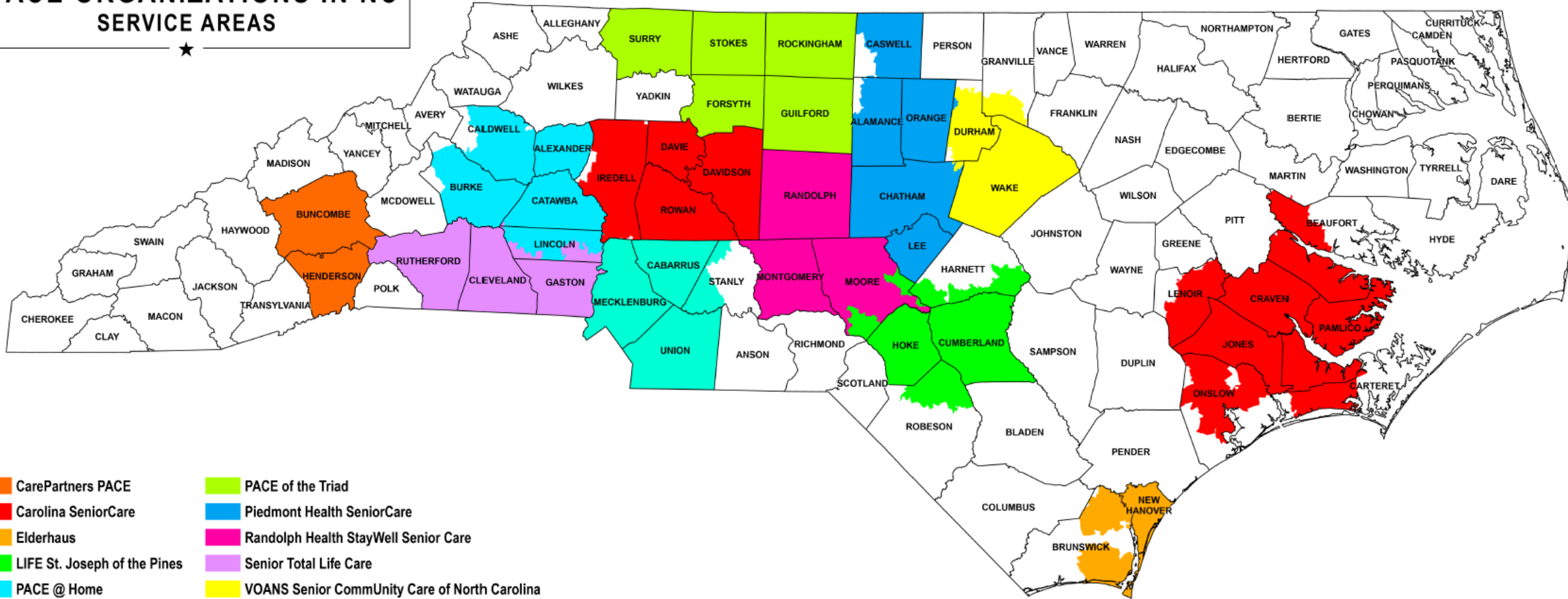
Eligibility



- 55 and older
- Certified by the state as needing a **nursing home level of care**
- Able to **live safely in the community** with PACE services and supports at the time of their enrollment
- Resident of a PACE organization's **service area**

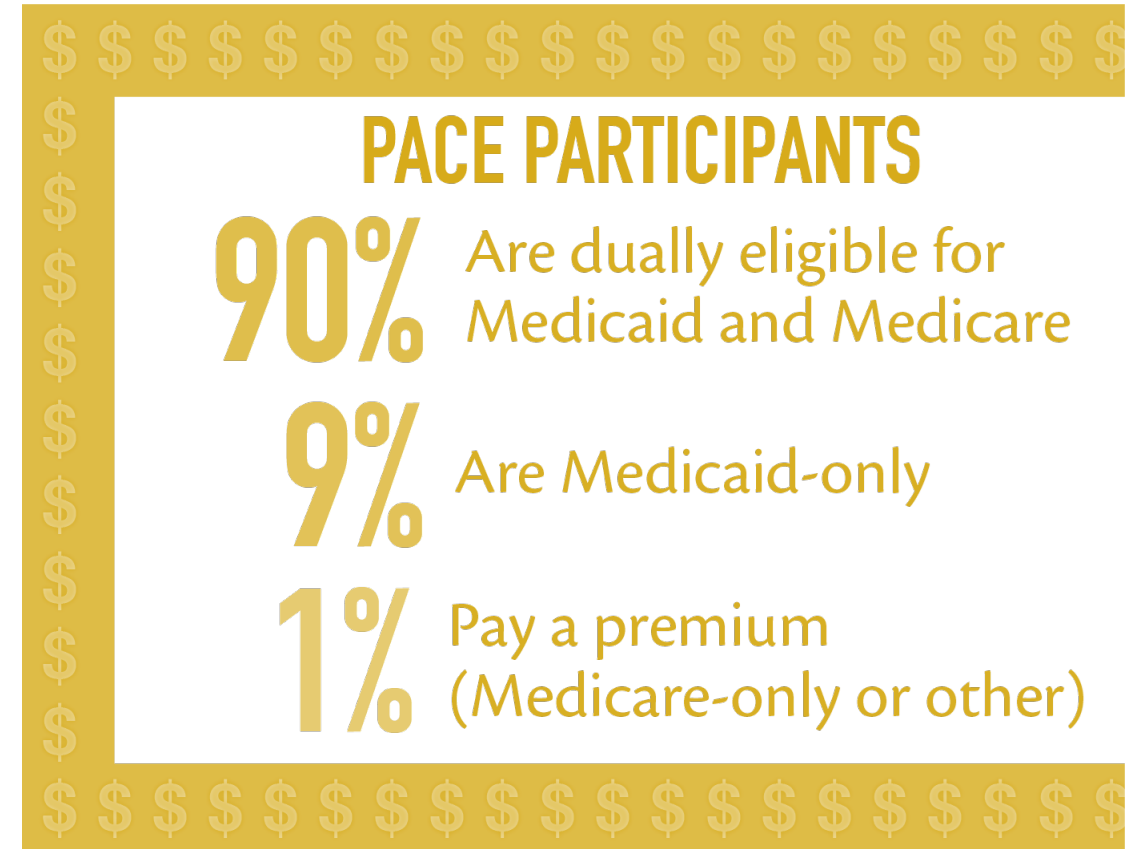
NORTH CAROLINA PACE PROGRAMS

PACE ORGANIZATIONS IN NC SERVICE AREAS



Who Pays for PACE Care?

- PACE is a fully risk bearing, financially capitated program under Medicare & Medicaid regulation.
- Senior TLC receives a single capitated payment each month from CMS/DHHS for each participant based on a mathematically medical risk adjusted formula.
- ALL participant services and center expenses are paid for by this capitated revenue.



BENEFITS for COMMUNITY & STATE

- Partnerships/contracts with local businesses
- An additional resource & unique program for the community to serve elders, keeping them in their homes
- 80-90% of all STLC expenditures remain in the counties STLC serves
- Cost effective for the state

PARTNERING with the COMMUNITY

Examples of services Senior TLC partners with:

Meals on
Wheels

Home
Health
Services

Nursing
Homes

Specialty
Medical
Services

Hospitals

Emergency
Medical
Services

Other Health &
Medical Providers as
needed

Senior TLC HISTORY



- Opened January 2014
- 610 participants enrolled average of 5.1 month
- Largest PACE Program in NC
- Senior TLC census: 262
- Pace of the Southern Piedmont census: 196

OUR SPONSORS



CaroMont Health

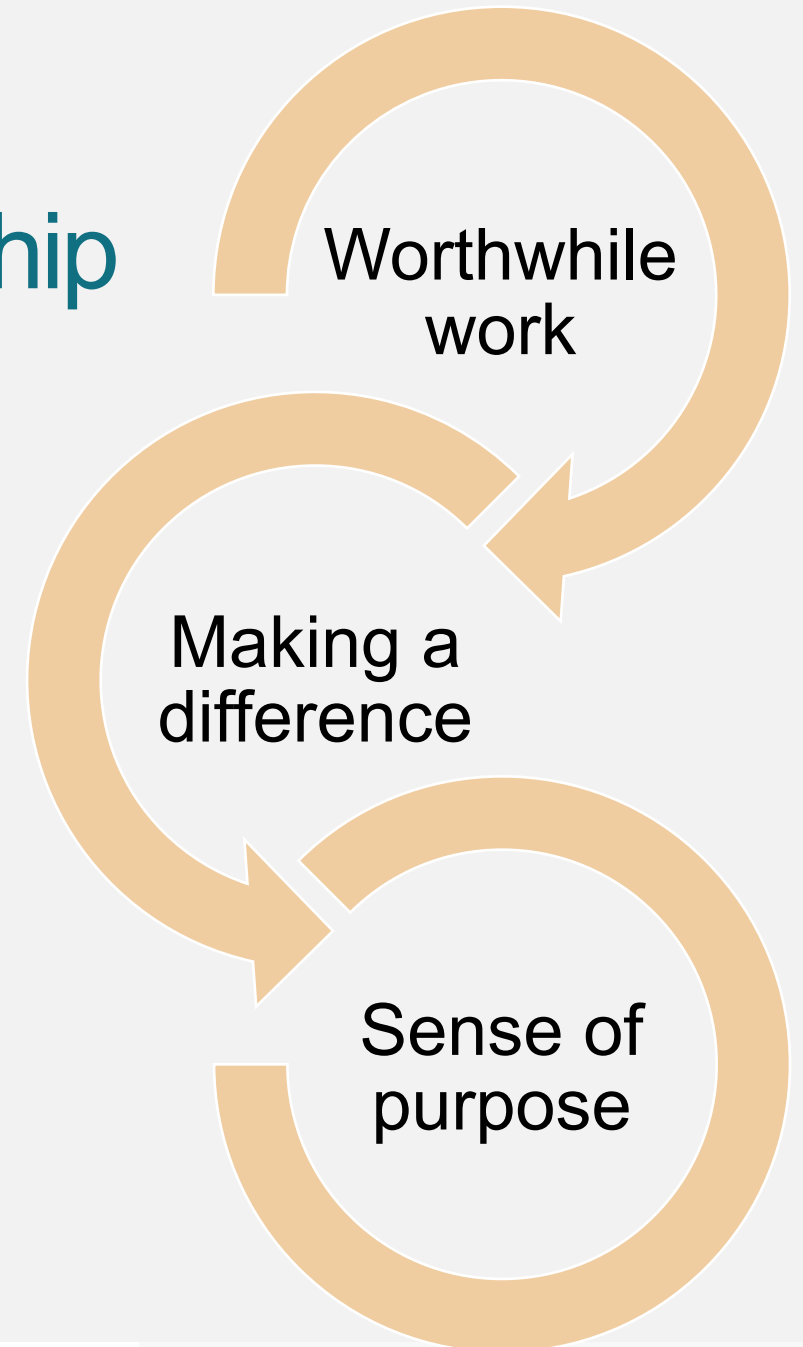


A Few Thoughts About Creating Effective Teams & Leadership

Hardwiring Excellence By Quint Studer
Leadership in healthcare

*From Strength to Strength: Finding
Success, Happiness, and Deep Purpose
in the Second Half of Life*

-Arthur C. Brooks



Thank You!



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