



Leadership North Carolina Class 30

Blue Cross Blue Shield NC Health and Human Services Session
February 7 – 9, 2023

Speaker Directory

Mr. Adam Cline

Director of Major Gifts
Crisis Assistance Ministry
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Adam serves as the Director of Major Gifts for Crisis Assistance Ministry, where he leads strategies to secure over \$4M in annual major gifts from individuals, foundations, corporate partners, and faith partners. Prior to joining the agency, he led Carolina Cross Connection as the Executive Director and developed and cultivated a strong board of directors and led recruitment and training for hundreds of seasonal employees and thousands of volunteers. Adam earned his Bachelor of Arts degree in Religious Studies from UNC Chapel Hill and has attained the credential as a Certified Fund Raising Executive. He is a recent Mastermind graduate from PMA Nonprofit Leadership and currently a member of class 44 of Leadership Charlotte.

The Honorable Kody H. Kinsley

Secretary
NC Department of Health and Human Services
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Kody H. Kinsley serves as Secretary of the NC Department of Health and Human Services; appointed to the cabinet position by Governor Roy Cooper.

Secretary Kinsley believes his responsibilities fall into two buckets: Keeping the state well-prepared for the ongoing COVID-19 pandemic and ensuring the residents of North Carolina recover even stronger. To do this, Secretary Kinsley has identified three priority areas of focus: Behavioral Health & Resilience, Child & Family Wellbeing, and

Strong & Inclusive Workforce. By focusing on these three areas, Secretary Kinsley believes the state can make smart investments that drive health for individuals and value for public resources.

As Secretary, Kinsley oversees a department that has broad responsibility for all aspects of health and human services, a staff of 18,000, and an annual budget of \$26 billion. Kinsley joined the Department in 2018 where he most recently served as Chief Deputy Secretary for Health and Operations Lead for North Carolina's COVID-19 response.

Prior to returning home to North Carolina, Secretary Kinsley served as the presidentially appointed Assistant Secretary for Management for the United States Department of the Treasury under two Administrations. In that role, he functioned as the Chief Operating Officer and Chief Financial Officer with a broad scope of responsibility for the agency, its nine bureaus, and 100,000 employees.

With deep health policy, operational, and leadership experience, Secretary Kinsley's career spans the public and private sectors, including positions at the White House, the U.S. Department of Health and Human Services, and leading operations for a behavioral health care service provider in western North Carolina. Secretary Kinsley is a Fellow of the Civil Society Fellowship, a partnership of the Anti-Defamation League and the Aspen Institute, and he is also an Adjunct Professor at the School of Government at the University of North Carolina at Chapel Hill.

He earned his bachelor's degree from Brevard College in Brevard, NC, and his Master of Public Policy from the University of California, at Berkeley.

Mr. L. Jamall Kinard

Executive Director
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Jamall Kinard is a community organizer/consultant in Charlotte, NC, and a trainer with the Racial Equity Institute. He attended his first REI workshop in 2016, where his life was changed forever! After 10 years of service as an Educator and Coach in the Charlotte Mecklenburg School System, Kinard eagerly joined REI in August of 2019. As a community organizer/consultant, he devotes much of his time as the Executive Director of the Lakeview Neighborhood Alliance (LNA), where he is leading the charge on revitalization efforts in his community by focusing on family stability and civic awareness. His ultimate goal is to create a "community organizing" blueprint of principles for all communities, organizations, and institutions to follow, creating an environment where strong families are cultivated and racism is dismantled. Kinard obtained a Bachelor's of Science Degree in Computer Science from Gardner-Webb University, a Master's Degree in Sports Leadership from Northeastern University, and Nonprofit Business Management Certifications from both Wake Forest University and Duke University.

Ms. Tiffany Capers

Executive Director
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Tiffany brings 25 years of nonprofit & public sector experience to her role as Executive Director after spending the last 11 years as a Teach for America Managing Director in Network Strategy & Public Affairs as well as in Development. She also served as a Vice President at Foundation for the Carolinas preceded by 14 years with the City of Charlotte.

Mr. William "Mack" McDonald Jr.

Chief Executive Officer
Renaissance West Community Initiative
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Mack McDonald joined Renaissance West Community Initiative on February 1, 2016, as Chief Operating Officer before transitioning to the Chief Executive Officer position in December 2016. He is a Charlotte native and has lived in the "Queen City" most of his life. Mack is a graduate of Olympic High School and holds a Bachelor of Science degree in Electrical Engineering from North Carolina Agricultural & Technical (A&T) State University and a Master of Business Administration (MBA) degree from the University of North Carolina at Greensboro (UNCG). For most of his career McDonald has been an operations, project management, strategic planning, and technology professional and has a long history of community service and advocacy.

Prior to joining RWCI, he was a Central Piedmont Community College (CPC) Associate Dean of Business and Industry Learning, as well as site manager of the CPC Ballantyne Center. Mack has served as Business Excellence Manager and Business Relations Manager at Goodwill Industries of the Southern Piedmont. He was Senior Vice President of Business Operations and CIO at United Way of the Central Carolinas. Prior to that, McDonald was the Director of the Information Management Center at Johnson C. Smith University. Mack started his professional career with IBM Corporation where he held multiple engineering and consulting roles over his 13-year tenure.

Mack will tell you that his passion is in the community and with helping people. Currently he serves on boards of directors for the Charlotte Merchants Foundation, Girl Scouts Hornets Nest Council, and Charlotte Warriors Youth Athletics. He also serves on several committees with the Pi Phi Chapter of Omega Psi Phi Fraternity and is a Guest Services Ministry volunteer with Mecklenburg Community Church.

Mack is a member of American Leadership Forum Class IX and Leadership Charlotte Class 24. He has served on boards of directors for Leadership Charlotte, ArtsTeach, the Carolina Raptor Center, and many others. He has been President of the Phillip O. Berry Academy of Technology PTSA, a youth basketball, football and softball coach, and a youth mentor.

Mack is a proud parent of three young adult children, Andrew, Michael, and Adriane.

Mr. Trent Legare

Director, Community Care
Division of Community & Social Impact, Department of Community Health
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Trent B. Legare received his undergraduate degree in Public Policy from the University of North Carolina at Chapel Hill. He graduated with a master's degree in Healthcare Administration from the University of South Carolina in Columbia, SC, where he was a Palmetto Health Scholar. Mr. Legare currently serves as the Director of Community Care for Atrium Health. As a leader in the system's Community and Social Impact team, Trent focuses on creating access points to care and providing social resources to underserved communities in Atrium's Greater Charlotte and Winston-Salem markets. As a part of these efforts, he leverages relationships across the community to ensure that the broader community is engaged in building solutions. During his career at Atrium, he has served in multiple leadership roles including operations leader in the population health space and managed strategic initiatives across the system. Prior to joining Atrium Health, Mr. Legare practiced several years as a healthcare consultant, advising health systems, physician groups, and managed care plans across the US. Outside of healthcare he enjoys spending time with his family, traveling, and serving in various leadership roles in the community.

Ms. Kathy Rogers

Executive Director
Mental Health America of Central Carolinas
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Kathy Rogers has been the Executive Director of Mental Health America of Central Carolinas (MHA) since October 2017. She has more than 20 years of executive nonprofit management experience, including 12 years as the Executive Director of United Way of Henry County and Martinsville, VA, where she was instrumental in starting an early childhood initiative, a faith-based crisis network, and a nonprofit capacity-building initiative. Prior to joining MHA, Rogers was the Executive Director of Piedmont Arts, a nationally accredited arts organization in Martinsville, VA. Before moving into the nonprofit sector, she was Director of Corporate Communications and Investor Relations for a large textile manufacturer. She is a member of the North Carolina Mental Health Coalition, Mental Health America National's Affiliate Relations Committee, Mecklenburg County's Community Wellness Task Force, and the UCity Family Zone Community of Health Committee. She is also a certified QPR (Question, Persuade, Refer) Suicide Prevention Instructor.

Ms. Sabrena Lea

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Sabrena Lea is credentialed as Specialist in Gerontology and has a thirty-year career that includes professional responsibilities in human services, public administration, and long-term care. She is employed in NC Department of Health and Human Services/Division of Health Benefits in Raleigh, NC, as Deputy Director for Long Term Services and Supports. This position serves as the Senior Medicaid Administrator for the state's long-term services and supports programs and associated contracts totaling approximately \$3.5 billion dollars. The LTSS portfolio includes Medicaid Direct and Managed Care services and supports. These programs include CAP/DA, CAP/C Waivers, State Plan Personal Care Services, Home Health, Hospice, and Home Infusion Therapy, Private Duty Nursing (Pediatric and Children); HIV Case Management, Nursing Home, Gero-psychiatric facilities, the Dual Special Needs Program (D-SNP), and the Program of All-Inclusive Care for the Elderly (PACE).

Recognized for her expertise in Medicaid policy and applied Gerontology, Lea has been invited to serve as panelist and keynote presenter in conferences across the nation. Since joining DHHS in 2007, she has served as Principal Investigator and Project Director for several federal grant initiatives aimed at improving health care access, system transformation, and addressing social determinants of health. Ms. Lea has published articles, reports, and professional resources about issues related to aging and older adults. She received a 2010 "Change Agent" Leadership Award presented by the Greensboro Chamber of Commerce for her work as an advocate for older adults throughout the Piedmont Triad Region and state. She was honored to be a 2020 John R. Larkin Award nominee, which annually recognizes a state employee who exemplifies commitment to equality and justice in the workplace and improving local communities through volunteerism and community service. Lea is a 2021 Governor's Awards for Excellence nominee for her and her team's work on the LTSS Covid mitigation strategy.

Lea has earned degrees in Biology from Saint Paul's College in Lawrenceville, VA, and Gerontology from Lynchburg College in Lynchburg, VA; pursued a Master of Arts in Christian Counseling at Gordon-Conwell Theological Seminary in Charlotte, NC; completed post graduate studies in Leading and Managing Change at UNC-Chapel Hill Kenan-Flagler Business School; and is certified in Agile Project Management. Lea currently serves as Co-Chair of the Division's Strategic Business Operations Cross-Functional Team and serves as Vice Chairperson of the Division's Diversity, Equity, and Inclusion Council.

In her spare time, she is a community volunteer working with the homeless community and older adults. She enjoys traveling and entertaining friends and family in her home. Sabrena Lea is an ordained minister and serves as an Associate Pastor at the historic Providence Baptist Church in Greensboro, where she leads the Communication/Technology Ministry and teaches Sunday School and Spiritual Formation for new members.

Ms. Cathy Kenzig

Executive Director

Senior TLC: A Community PACE Program

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Cathy is currently the Executive Director of Senior TLC, a community PACE (Program of All Inclusive Care for the Elderly), a Medicare and Medicaid health benefit for 10 years and was the programs first Director of Community Education. Cathy began her journey as an advocate for both youth and the elderly by participation and graduation in the class of 2001 of Leadership Gaston! She has served and been in leadership positions on numerous local boards and commissions such as Gaston Together, the Gaston Community Healthcare Commission, the Gaston Regional Chamber of Commerce, Gastonia East Rotary, Gaston Commission on the Family and the Gaston Faith Network. She has been a Gaston County Board of Commissioners recipient of the William Gaston Award and the Community Leadership Award by Gaston Together, a community collaborative organization.

Cathy's professional career has included serving as the director of a youth serving non-profit organization in Gaston County, Program Coordinator for the Keeping Families Intact Program and as a consultant to non-profit organizations for Meeting Facilitation, Strategic Planning and Group Processes.

Cathy currently serves on the Board of the National PACE Association (NPA), was recognized as the leader of one of 5 "Fast Start" programs by the NPA for fastest program growth in the country and is a member and past Chair of the NC PACE Association.

In December 2022 Cathy was named Program Director of PACE of the Southern Piedmont, bringing PACE experience and program excellence to the counties of Gaston, Lincoln, Cleveland, Cabarrus, Stanly and Mecklenburg Counties.

Cathy's passion is her family, including her three grandsons, granddaughter and serving the community!

Ms. Georgina Dukes

Senior Director, Social Care Impact

Unite Us

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Georgina Dukes is a social justice advocate leading in a career that inspires social innovation through healthcare and technology. Georgina began her career in healthcare administration as a student at Clemson University where she managed student clinics and emergency department patient access in low-income, rural areas. She has a master's degree in health administration from the Medical University of South Carolina, where she continued to build her experience in healthcare through academic medical center operations.

After graduation, she continued her work at Duke Health where she executed strategies bridging the gap between hospitals and community health initiatives. With over 13 years of experience in health equity, technology, population health, and strategic operations across the health industry, Georgina has the proven ability to use innovation design, implementation, and communication tactics to support organizations' impact on the communities they serve, patient outcomes, and social determinants of health. Georgina Dukes is now the Senior Director of Social Care Impact for Unite Us – a tech company created to address Social Determinants of Health by connecting social care and health care. In this role, she is leading a national effort to increase awareness of social care, challenge systemic causes of poverty and health inequities, and strengthen community voices and experiences in partnership with Unite Us.

In recent years, Georgina has been a White House Administration PREVENTS speaker, received the Leaders in Diversity award, helped to launch the first statewide coordinated care network (NCCARE360), won the 2020 Women in Business, Community Outreach award, and was nominated for Forbes 30 under 30 in healthcare. Georgina also spoke on an expert panel for the Robert Wood Johnson Foundation on Population Specific Data Gaps in 2021.

When Georgina is not advocating for health equity, innovation, and justice, you can find her with her son, Romeo, watching a Marvel superhero movie, blogging about a life experience, or on Instagram!

Dr. Christine Tudor-Locke

Professor and Dean, College of Health and Human Services

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Catrine Tudor-Locke, PhD, FACSM, FNAK is Professor and Dean of the College of Health and Human Services. Dean Tudor-Locke has joined the University from the University of Massachusetts Amherst, where she was associate

dean for research and administration in the School of Public Health and Health Sciences. Prior to her current appointment, Tudor-Locke served as chair of the Department of Kinesiology.

Dean Tudor-Locke is a walking behavior researcher and a recognized world leader in objective physical activity assessment and promotion, specifically focused on pedometer or accelerometer-determined ambulatory activity captured as steps/day across the lifespan. She is a trained program evaluator and adult educator focused on practical applications in objective monitoring measurement and intervention. She has also published on clinical vs. free-living gait analysis, including interpretation of cadence as a simple indicator of ambulatory patterns. She has also published work documenting the relationship between time spent in sedentary behavior and relatively low ambulatory activity, measured as steps/day.

Dr. Goldie Byrd

LNC Class 15 Alumna

Director, Maya Angelou Center for Health Equity
Professor, Social Sciences and Health Policy
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Dr. Goldie S. Byrd is Professor of Social Sciences and Health Policy and Director of the Maya Angelou Center for Health Equity at Wake Forest University School of Medicine. She is the founder and former Executive Director for the Center for Outreach in Alzheimer's Aging and Community Health at North Carolina Agricultural and Technical State University. At A&T, she also served as Dean of the College of Arts and Sciences, Chair of the Department of Biology, and the Nathan F. Simms Endowed Distinguished Professor of Biology.

Dr. Byrd received her PhD in Microbial Genetics from Meharry Medical College and two undergraduate degrees—in professional biology and in education—at North Carolina A&T State University. She received post-doctoral training and sabbatical training at the University of North Carolina at Chapel Hill, Harvard University, and Duke University. Dr. Byrd conducts research in the Genetics of Alzheimer's disease in African Americans. Her genetics and community engagement work is widely published and has been presented more than 300 times, including in 13 different countries. A top priority for her is to diversify research and clinical trials in AD as a critical step in achieving health equity and improving health outcomes among minoritized populations.

Dr. Byrd has received numerous awards for her leadership, teaching, research, student mentoring, and service, including the UNC Board of Governors Award for Teaching Excellence, the Leadership North Carolina Stanley Frank Class Award, the National Black College Hall of Fame Award for Science, Governor Cooper's honoree as a Healthcare Pioneer for Black History Month, and the Presidential Award for Excellence in Science Mathematics and Engineering Mentoring (PAESMEM), which she received from President Barak Obama at a White House ceremony. Dr. Byrd is proudest of the prioritization and time spent with her family over the years, including with her six-year-old granddaughter, Victoria.

Mr. Michael Olender

LNC Class 24 Alumnus

State Director
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Michael Olender is the State Director for AARP North Carolina, the leading organization focused on issues affecting the 50+. With 1.1 million AARP members across the state, AARP North Carolina works to improve the lives of older residents and their families and helps make the state a more livable place for people of all ages and abilities. Prior to becoming State Director, Michael served as AARP NC's Manager of Outreach & Local Advocacy, leading a team of staff based throughout the state's five metropolitan regions. Prior to that he served as Associate State Director-Charlotte beginning in 2013, building the Charlotte region's AARP volunteer network and overseeing hundreds of AARP programs.

In 2012-13, Michael served as Interim State Director for AARP New Hampshire, leading that team's non-partisan voter engagement efforts during the 2012 election season.

Prior to that, Michael served as Associate State Director with AARP New York for five years, leading AARP's work in Manhattan, the Bronx, Staten Island and the Lower Hudson Valley region, an area composed of more than 800,000 AARP members. There he led AARP New York's education and outreach efforts on healthcare-related issues including the Affordable Care Act and Medicare fraud. He also worked to advance the association's commitment to creating livable communities and advocacy on federal and state budget priorities.

Prior to joining AARP in 2007 Michael worked as an issue organizer in New Jersey on a variety of consumer issues including health care reform, affordable prescription drugs, utilities, and other issues affecting New Jersey residents.

A graduate of Rutgers University, Michael and his family now reside in Apex, NC.

Ms. Tina Postel

Chief Executive Officer

Loaves & Fishes/Friendship Trays

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Tina Postel serves as the Chief Executive Officer of Loaves & Fishes/Friendship Trays, Inc. where she oversees a network of emergency food pantries and the primary Meals on Wheels program in Charlotte-Mecklenburg. Last year, Loaves & Fishes and Friendship Trays, two longtime leaders in the fight against hunger, announced their merger into one organization to better address food insecurity in our community. Nourishing our neighbors with food and compassion by expanding its programs to include home grocery delivery, a social services team, and an online grocery ordering platform, Loaves & Fishes/Friendship Trays has provided groceries, meals, and hope to over 80,000 neighbors in Mecklenburg Co.

Tina previously served as Chief Executive Officer for the Billings Family YMCA. Tina has a BS in Psychology from the University of Iowa and a Master's Degree in Organizational Leadership for Nonprofit Management from Lewis University.

In addition to her leadership role at Loaves & Fishes/Friendship Trays, Tina serves as an Adjunct Professor at the University of North Carolina Charlotte and teaches graduate courses in Nonprofit Management and Fundraising. Tina is an active member of several local and national volunteer organizations and advocacy groups aimed to combat poverty, alleviate food insecurity, and achieve social justice for all. She is a professional leader in nonprofit services and philanthropy with over 20 years of experience working and volunteering in the community to promote positive change.

Class 30 HHS Session Planning Committee

The following members of LNC Class 29 make up the planning committee for the Class 30 HHS session.

Mrs. Wanda Coley *Brunswick*

Vice President of Strategy

UnitedHealthcare

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Wanda Coley is Vice President of Strategy for UnitedHealthcare of the Carolinas and Mid-Atlantic regions. In this role, Wanda is responsible for developing and executing market-specific strategy that prioritizes local initiatives in order to drive business growth. Other responsibilities include leading clinical innovation and fostering community partnerships. As an executive with over twenty years of healthcare experience, Wanda is passionate about the care of older adults, making the healthcare system easier to navigate, and access to quality care for all.

Giving back to her community is an important aspect of Wanda's life. She has served on many national, state, and local boards. Wanda currently serves on the board of YWCA Lower Cape Fear, WILMA Advisory Board, and UNCW College of Health and Human Services Advisory Board. She is a past member of the National Association for Home Care and Hospice Financial Managers Advisory Board, North Carolina Association for Home and Hospice Care Board, and Enterprise Fleet Management Advisory Board.

Wanda is married and has two children, a 29-year-old daughter and a 13-year-old son. Wanda has two beautiful granddaughters and loves being called "Nana." She is surrounded by family support and draws strength from her parents' wisdom and guidance. In her free time, Wanda likes to travel and spend time with family and friends. She lives in close proximity to the beach and is committed to enjoying more time taking advantage of the relaxing views. Retail therapy helps keep her balanced and is a stress reliever.

Dr. Samantha DeLoache *Mecklenburg*

Pharmacy Manager

Kintegra Health

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Dr. Samantha DeLoache, a native of Orangeburg, SC, is a May 2003 Honor graduate of Claflin University with a Bachelor of Science in Biology with a minor in Chemistry. In May 2007, she graduated with her Doctor of Pharmacy from the Medical University of SC and a Master's of Business Administration from the Citadel Military College. She currently works as a Pharmacist Manager at Kintegra Health Services Pharmacy in Gastonia, NC. She's been working as a pharmacist for 12 years.

Samantha is also an entrepreneur and has credit restoration, consulting, apparel, and coaching businesses. She is a member of Alpha Kappa Alpha Sorority, Inc., and currently resides in Charlotte, NC. In her spare time, she enjoys modeling, traveling, reading books, acting, motivational speaking, volunteering, shopping, and spending time with family and friends. She also enjoys working on various ministries at her church, New Beginnings Ministry in Matthews, NC, including: missions, media, life group facilitation, singles, and mentorship for young adult females.

Samantha has been modeling for ten years and in June 2020 created her LLC and United States Trademark entitled "Modeling Pharmacist." It's her hope to empower everyone to realize we can all M.O.D.E.L. - have a "Mindset of Daily Excellent Living." She's been fortunate to be part of amazing projects in commercials and national women's clothing advertisements for her modeling and acting. To keep engaged with her calendar and other community activities, please go to her website www.samanthadeloache.com.

Dr. Shakira Henderson Pitt

Assistant Vice Chancellor of Clinical Research, UNC-CH
Clinical Research Integration Officer, UNC School of Medicine
System Vice President Research Officer, UNC Health
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Dr. Shakira Henderson wears several professional hats, including hospital-based nurse researcher, health educator, and certified neonatal nurse. Currently, she serves as the System Vice President, Research Officer for UNC Health, the Assistant Vice Chancellor Clinical Research for UNC Chapel Hill campus, and the Clinical Research Integration Officer for the UNC School of Medicine. She previously served as the founder and Senior Administrator of the Vidant Health Center for Research and Grants. She is a life-long learner and holds dual doctoral degrees, PhD and DNP, and master's degrees in public health, anatomical sciences, and advanced nursing practice with a sub-specialization in nursing education.

Dr. Henderson serves as an elected member and neonatal expert on the national board for the Association of Women's Health, Obstetric, and Neonatal Nurses and has recently been elected as the 2022-2023 President. This year she was elected to the North Carolina Board of Nursing. She also serves as Co-Chair of the North Carolina Nurses Association Nurses on Board Council. She previously served on an international board for lactation and was a fellow, mentor, and faculty advisor in Sigma's Maternal Child Health Nurse Leadership Academy. She is a faculty advisor for the new Sigma Nurse Leadership Academy for Practice. Her expertise is in the innovative application of research and nursing practice to increase the generation of research from the bedside and expedite the translation of evidence into practice. She is passionate about equitable breastfeeding and lactation opportunities for the residents of North Carolina.

Dr. Henderson is interested in global health as she is originally from the tiny Caribbean Island of Dominica. Thus, one of her hobbies is traveling. And in her spare time, she enjoys sound sleep!

Mrs. Reva Holland Cleveland

Vice President of Medical Operations
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Reva Holland is Director of Medical Practice Operations for Kintegra Health (formerly Gaston Family Health Services), NC's largest federally qualified health center with a ten-county service area – Alexander, Catawba, Cleveland, Davidson, Davie, Forsyth, Gaston, Iredell, Lincoln, and Mecklenburg. Ms. Holland has nearly 7 years of experience providing operations leadership to ensure the services provided by Kintegra Health—comprehensive medical, dental, and behavioral health services to low-income, uninsured, and underserved community residents—meet the highest standards.

Ms. Holland holds a Bachelor of Science in Health Management and a Master of Business Administration with a PLUS Certificate in Health Management, both from Gardner Webb University. Her community engagement includes serving on the Boards of Gaston Residential Services, Cleveland Community College, and Greater Cleveland County Soccer Association. She is Chair of the NC Community Health Center Association Practice Manager workgroup, working with FQHCs across the state to achieve operational excellence. Further, Ms. Holland is an advocate for People Experiencing Homelessness and a Mentor, Advocate, and Foster Parent in Cleveland County.

Ms. Holland has participated in leadership development opportunities offered by Kintegra Health and is a graduate of Leadership Gaston. She lives in Shelby, NC, with her husband of 16 years, Matt, and five children, Clayton, Taylin, Avery, Isaiah, and Jude. She enjoys playing softball, running, and spending time outdoors.

Mrs. Chantal Howard *Wake*

Chief Nursing and Patient Care Services Officer
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With more than 29 years as a registered nurse, Chantal Howard currently serves as the Chief Nursing and Patient Care Officer for Duke University Hospital. She is responsible for providing leadership, management, and fiscal responsibility for patient care services with the goal of achieving excellent patient care and enhancing quality. Chantal is responsible for nursing practice across the continuum of care within the hospital as well as the outpatient/ambulatory care services, providing oversight and direction while establishing and maintaining a system for developing, reviewing, approving, and disseminating standards for clinical practice. Chantal has also served in multiple nursing leadership positions including Vice President of Nursing, Director of Emergency Services, Director of Nursing for Cardiovascular Services, and Nurse Manager of the emergency department.

Chantal holds a Bachelor's of Science in Nursing Degree from Long Island University, Brooklyn, NY, and a Master's of Science in Nursing from the University of Phoenix in 2009. Chantal holds two professional board certifications as an advanced nurse executive and in emergency nursing.

She is a member of the following professional organizations: American Nurses Association (ANA), American Association for Nursing Leadership (AONL), North Carolina Organization of Nurse Leaders (NCONL), Emergency Nursing Association (ENA), and American Academy of Ambulatory Care Nursing (AAACN)

Chantal is active in the community. She serves as a board member of the North Carolina Organization of Nurse Leaders, a board member of the Wake County EMS Research Board, and a member of the Wake County Domestic Violence Fatality Review Team.

Ms. Felicia Kline *Mecklenburg*

Consumer Affairs Central Point of Contact - Large Bank Holding Companies
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Felicia has been with the Federal Reserve Bank of Richmond (FRBR) for ten years. She joined the FRBR to lead a corporate compliance risk team. Her current role as a Consumer Affairs Central Point of Contact requires her to monitor and examine large bank holding companies' compliance with consumer protection banking laws, rules, and regulations.

Felicia's FRBR work has also included chairing the Civic Engagement Advisory Council, educating the public as a Fed Ambassador, recruiting college interns, mentoring youth, and sponsoring DE&I-related events. Felicia also sits on the national "Partnership for Progress" program created by the Board of Governors of the Federal Reserve System to preserve and promote minority-owned financial institutions. Other roles Felicia has enjoyed throughout her career include bank consultant, graduate school fellow, community development officer, Community Reinvestment Act officer, consumer regulations director with FRB Chicago, and federal regulator with the US Treasury Department.

Felicia has a master's degree in Public Administration from Baruch College and a bachelor's degree in Accounting from Illinois State University. Felicia also has a passion for volunteering, and her recent activity includes the YMCA,

Junior Achievement, Communities in Schools, Charlotte Mecklenburg Schools, Second Harvest Food Bank, Charlotte Family Housing, and serving on the boards of directors for Bank on Women, Inc.; Deltas of Charlotte Foundation; Urban League of Metropolitan Seattle; and United Way of Chicago. Felicia is a lifelong learner who enjoys experiencing new cultures and traveling to accomplish her goal of attending all talk shows taped and aired in the US.

Mr. Cooper Linton *Chatham*

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Cooper Linton has worked in the healthcare industry for 25 years with a passionate focus on home and community-based care. His professional background includes strategic planning, healthcare operations, certificate of need, marketing, business development, and healthcare construction. He currently serves as the associate vice president for Duke HomeCare, Duke Hospice, and Duke Home Infusion. Cooper also co-hosts a podcast, Edge of Aging, around healthcare and aging issues. He has a passion around healthcare access for the medically underserved as well as a desire to enhance access to services for caregivers. Cooper was recently reappointed by the Governor to the State Health Coordinating Council for a second 3-year term.

Mr. Linton holds a Master's in Healthcare Administration and a Master's in Business Administration from the University of Alabama at Birmingham, where he also completed his Graduate Certificate in Gerontology. Cooper believes that his greatest "real world" education came through his role as a caregiver while he shared the care-journey of his parents. When not working, Cooper is happily busy as a husband, father, and an avid outdoorsman.

Mr. Ryan Minto *Wake*

Director, State Government Affairs
Duke Energy
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Ryan is a native of Jamestown, NC. A graduate of the College of Humanities and Social Sciences at North Carolina State University, he immediately pursued his interest in politics and public policy and hasn't looked back. The decision was a fateful one, eventually creating the opportunity to meet his wife, Betsy, while both worked in Washington, DC. Betsy is a fellow North Carolinian and the two decided to return home to put down roots, where they are now happily raising their four children: John Wesley (7), Charlie (5), Catherine (4), and Charlotte (1).

Ryan plays golf with his family and exercises in his spare time. An avid reader, his kids have gradually shifted his library from the likes of Robert Caro to Roald Dahl, so he is always looking for a good book or long form article recommendation. He believes any vacation that truly involves unplugging is a good vacation and enjoys spending time in the North Carolina mountains and coast.

Mrs. Deepa Naik *Mecklenburg*

Director of Philanthropy
The Merancas Foundation
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Deepa Naik joined The Merancas Foundation as Director of Philanthropy in May 2021. Formerly, she cultivated external relations for Upstream USA as a Regional Director of Partnerships, expanding contraceptive access across

NC. Deepa is highly motivated and thoroughly enjoys building stakeholder relations, project management, creative thinking, and facing diverse challenges.

Deepa has been consulting for nonprofit organizations throughout the Carolinas since 2012. Early in her career, she gained knowledge and expertise from program and development work in a substance abuse treatment center and domestic violence organizations.

In addition to her professional experience, Deepa is an active volunteer. She currently serves on the YWCA Central Carolinas Board of Directors. Deepa completed Leadership Charlotte in 2018 and Leadership NC in 2021.

Mrs. Diamond Staton-Williams *Cabarrus*

Director

Atrium Health

diamond.staton@gmail.com

Diamond Staton-Williams is a native North Carolinian, born in Charlotte. She earned her ADN from Presbyterian Hospital School of Nursing in 2003. She went on to receive her BSN in 2006 from UNC Greensboro and completed her Master's in Healthcare Administration from Pfeiffer University. Diamond is currently a leader within Atrium Health focused on providing Care Management Services to the community.

Diamond is passionate about volunteering and serving others. She serves as a volunteer with Cabarrus County, several community boards, and for the NCNA. In November 2017, Diamond was elected to serve on the Town Council for Harrisburg, NC—the first African American woman to lead in this capacity. In 2022, she was elected to represent District 73 in the North Carolina House of Representatives.

Diamond is married and has three wonderful children—Caela (Kayla), Colby, and Chico Jr. When not spending time with family, Diamond enjoys reading on a nice sunny beach.