



Leadership NC

Health and Human Services 101

Presented by:
Jeffrey Simms, MSPH, MDiv
Assistant Professor and Interim Associate Dean for
Inclusive Excellence

February 2, 2022

Goals & Expectations for our time together:

- Provide overview of the NC Department of Health & Human Services and the agency's framework
- Assist in identifying resources available at your local community level as well as state
- Acknowledge this is a very broad, high-level presentation

When you think of health and human services, what are the services or activities that immediately come to mind? Please unmute and share your response or use the chat function.



NC Department of Health and Human Services



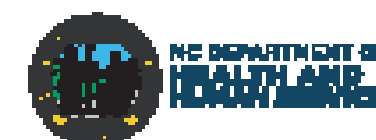
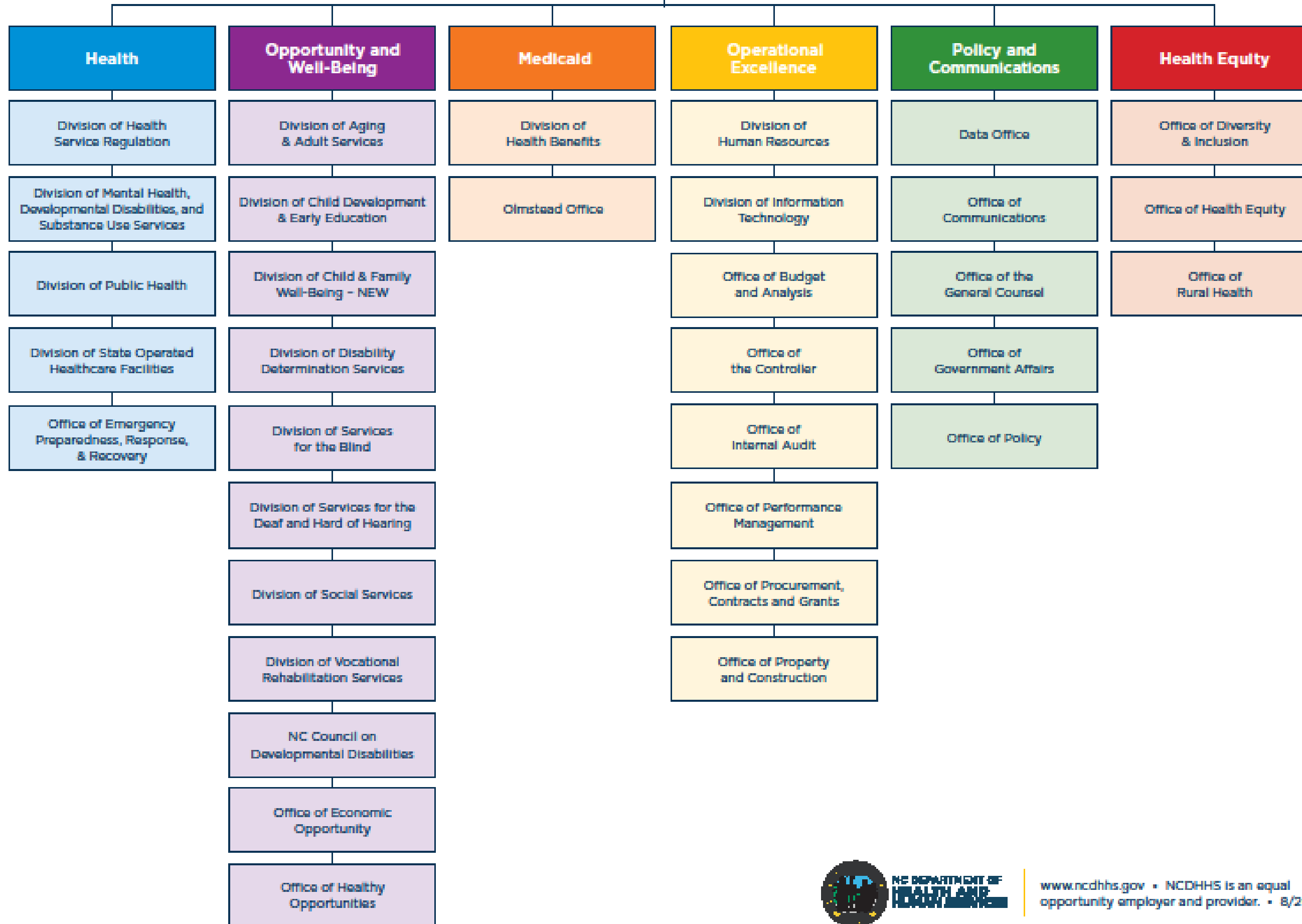
Mission

In collaboration with our partners, DHHS provides essential services to improve the health, safety and well-being of all North Carolinians.

Vision

Advancing innovative solutions that foster independence, improve health and promote well-being for all North Carolinians.

NC Department of Health and Human Services



Opportunity & Well-Being Divisions/Agencies

Division of Aging & Adult Services

Division of Child Development & Early Education

Division of Child & Family Well Being

Division of Disability Determination Services

Division of Services for the Blind

Division of Services for the Deaf and Hard of Hearing

Opportunity & Well-Being Divisions/Agencies

Division of Social Services

Division of Vocational Rehabilitation Services

NC Council on Developmental Disabilities

Office of Economic Opportunity

Office of Healthy Opportunities

Health Related Divisions/Agencies

Division of Mental Health, Developmental Disabilities, and Substance Use

Services - Providing quality support to achieve self-determination for individuals with intellectual and/or developmental disabilities and quality services to promote treatment and recovery for individuals with mental illness and substance use disorders

Division of Public Health - Promotes disease prevention, health services and health promotion programs that protect communities from communicable diseases, epidemics and contaminated food and water.

■

Health Related Divisions/Agencies

Division of Health Service Regulation - Oversees medical, mental health and adult care facilities, emergency medical services, and local jails. We check to see that people receiving care in these facilities are safe and receive appropriate care

Division of State Operated Healthcare Facilities – oversees and manages 14 state operated healthcare facilities that treat adults and children with mental illness, developmental disabilities, substance use disorders and neuro-medical needs.

Office of Emergency Preparedness, Response, & Recovery - We are a partner to healthcare and emergency response organizations working to prepare for, mitigate, respond to, and recover from emergencies and disasters affecting the residents and guests of North Carolina.

NC Medicaid

Division of Health Benefits (formerly known as the Division of Medical Assistance)

- Medicaid provides health coverage to eligible low income adults, children, pregnant women, seniors and people with disabilities.
- Jointly funded by NC and federal government
- NC Health Choice is the Children's Health Insurance Program that provides health coverage to eligible children in addition to Medicaid
- Eligibility is determined by the county Department of Social Services
 - \$16 Billion operating budget for Medicaid and NC Health Choice (2020)
 - 2.2 Million North Carolinians served by Medicaid (2020)
- NC is one of 12 states who have not expanded Medicaid coverage to cover approximately 500k additional adults (90% Fed Match)

NC Medicaid Transformation Effective July 1, 2021

- Payment is no longer fee for service and is now capitated payments to managed care plans

AmeriHealth Caritas
Healthy Blue

United Healthcare

Carolina Complete Health
Eastern Band of Cherokee
Indians Tribal Option
Wellcare

NC Medicaid Transformation – Excluded populations

- Family Planning Medicaid only
- Medically needy
- Health Insurance Premium Payment Program
- Program for All-Inclusive Care for the Elderly
- Refugee Medical Assistance
- Foster Care
- Adoption Assistance
- CAP – C/DA
- Dual eligible
- Innovations Waiver Services
- Traumatic Brain Injury Waiver

* Expansion to include some of these populations will begin December, 2022

Health Equity

Office of Diversity and Inclusion

Office of Minority Health

Office of Rural Health

Health & Human Services 101

HOT TOPICS/OTHER AREAS OF INTEREST

Rural Health Issues

- Rural hospital closures (US 56 rural hospitals closed between 01/17 – 08/20)
- Providers shortages
- The great resignation

Uninsured Patients

- Federally Qualified Health Centers
- Free Clinics

Philanthropy in NC

- Kate B Reynolds Health Trust
- The Duke Endowment
- The Dogwood Foundation

QUESTIONS????

Additional Resources:

1. Kaiser Family Foundation – What to Watch in Medicaid 2022 - <https://www.kff.org/medicaid/issue-brief/medicaid-what-to-watch-in-2022/>
2. <https://www.kff.org/medicaid/report/building-on-the-evidence-base-studies-on-the-effects-of-medicaid-expansion-february-2020-to-march-2021/>
3. <https://www.kff.org/medicaid/issue-brief/state-delivery-system-and-payment-strategies-aimed-at-improving-outcomes-and-lowering-costs-in-medicaid/>
4. National Governors Association publications: - <https://www.nga.org/center/publications/state-driven-initiatives-to-support-moving-to-value-based-care-in-the-era-of-covid-19/>
5. <https://www.nga.org/center/publications/balancing-medicaid-budgets-and-serving-state-residents-during-a-pandemic/>
6. National Committee on Quality Assurance - <https://www.ncqa.org/health-equity/measure-accountability/>

Additional Resources:

1. Cecil Sheps Center for Health Services Research - https://www.shepscenter.unc.edu/news_release/nc-nursecast-released-nurse-shortage-ahead-interactive-nurse-workforce-projections-by-region-and-setting/
2. <https://www.shepscenter.unc.edu/programs-projects/workforce/>
3. Health Equity Resources - <https://www.ahip.org/news/articles/sdoh-additional-resources>
4. <https://www.chcs.org/resource/using-system-and-provider-culture-change-to-address-the-impact-of-racism-and-bias-on-health-care-outcomes/>
5. NC Association of Free and Charitable Clinics - <https://ncafcc.org/>
6. Rural Hospitals and Medicaid Expansion - <https://www.ncjustice.org/wp-content/uploads/2019/08/BTC-REPORT-Rural-Hospitals.pdf>
7. Rural Hospitals Resource - <https://www.shepscenter.unc.edu/programs-projects/rural-health/rural-hospital-closures/>
8. NC Medicaid Annual Report - <https://medicaid.ncdhhs.gov/media/8173/download>
9. NC Social Determinants of health by regions - <https://nc.maps.arcgis.com/apps/MapSeries/index.html?appid=def612b7025b44eaa1e0d7af43f4702b>
10. [Rural-Hospitals-that-Closed-between-2017-20.pdf](#)