

The most  
**FRUSTRATING**  
thing about health  
and human  
services in NC?

Availability-of-Doctors  
Lack-of-Cost-Transparency  
Lack-of-Mental  
Employee-Dissatisfaction  
High-Cost-Low-Value  
Delays  
Complexity  
Access-to-Care  
Mental-Health-Services  
Disconnected-Care  
Human-Error  
Clinician-Shortage  
The-System  
Health-Services  
Medicaid-Expansion  
Mental-Health-Stigma  
Lack-of-School-Based-Mental-Health-Services  
Lack-of-Connection-With-Other-State-Agencies  
Reactive-Not-Proactive  
Costs  
Access  
Disparities  
None  
Cost  
Bureaucracy  
Health-Insurance  
Elderly-Care  
Fragmented-System

The most  
**FANTASTIC**  
thing about  
health and  
human services  
in NC?

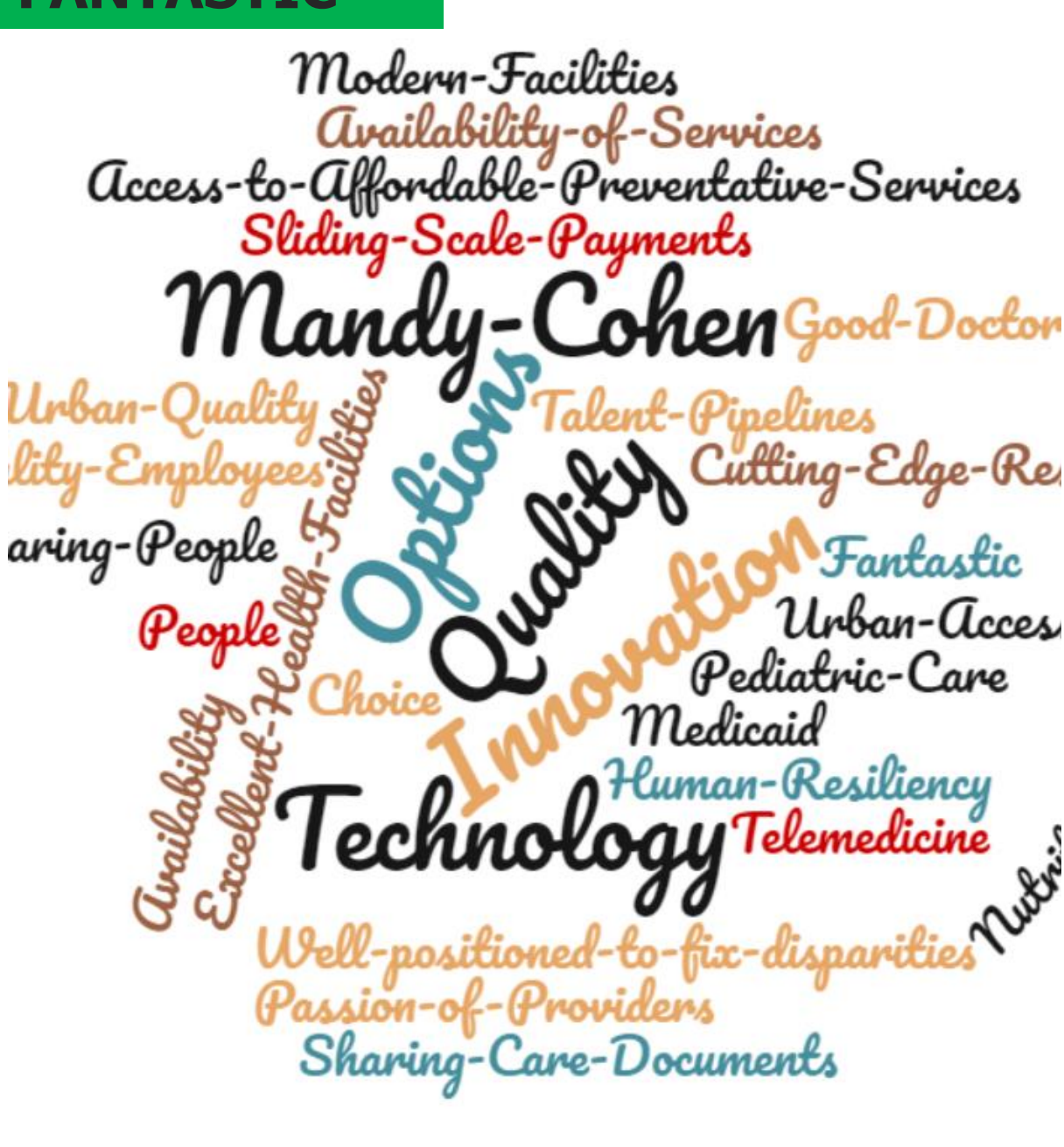




FRUSTRATING



FANTASTIC



**“What do you predict will be the biggest issue or headline in 2019 for health and human services in NC?”**

**\*Video predictions powered by ShineBiG: ASK IT WITH VIDEO!**

# Step 1 of 3: Individual Reflection

Quietly reflect on health and human services in NC and consider the following:

- **What HHS issue, left unaddressed, do you believe is the greatest threat to the success of your community or our state?**

[3 minutes]

# Step 2 of 3: Learning Teams

**With your Learning Team, go around the table and share, in no more than 60 seconds each, what you believe is the greatest threat and why.**

- **What HHS issue, left unaddressed, do you believe is the greatest threat to the success of your community or our state?**

[12 minutes]

# Step 3 of 3: Turn to a Neighbor

**“A month after a session like this, people remember on average 7% of what they heard. We are more likely to remember what WE said than what we heard someone else say. The brain is more active making memories when we are talking/acting than when we are listening.” (Zemo Trevathon)**

- **Turn to a neighbor and share one thing that moved you the most from this session.**

[2 minutes]